



A VIEW FROM ABOVE

» FACTS & FIGURES 2019



» WELLINGTON AIRPORT AT A GLANCE

Rongotai Airport became an aerodrome in 1929, but the Wellington Airport we know today opened officially on 24 October 1959 with thousands of spectators there to witness the event.

The opening of the airport went ahead with a temporary terminal, affectionately called the “tin shed”; it ended up being a little more than temporary – lasting until 1999 when the new terminal was finally built in its place.

Today, we take over 6 million passengers direct to 26 destinations around the world each year.

26 Direct destinations
from Wellington Airport

6.4M

Total passengers a year



Airlines; Air New Zealand, Qantas, Virgin,
Singapore Airlines, Fiji Airways, Jetstar,
Sounds Air, Air Chathams, Golden Bay Air

84,000

Aircraft movements (number
of flights arriving and departing)

7.7M

Total number
of aircraft seats

230

Average daily flights

70+

Flights per week to Australia, Fiji, and
Singapore totalling 1.2 million seats

4,000T

Asphalt replaced on
the runway each year

110ha

Built on 110 hectares of land

60

Volunteer ambassadors
assisting passengers

27

Qualified firefighters

28

Operational staff made up of Integrated
Operations Controllers, Customer Service
Agents and dedicated airfield specialists

66/34

Owned by Infratil and
Wellington City Council

» PASSENGER PROFILE



International arrivals nationality*:

New Zealand	53%
Overseas	47%
- Australian	34%
- European	5%
- Asian	4%
- North American	3%
- Pacific Islands	0.5%
- Other	1%

5.5M

Domestic passengers

950,000

International passengers

20%

International business arrivals

80%

International leisure arrivals



Passenger age groups:

-19 yrs	14%
20-34 yrs	24%
35-49 yrs	24%
50-64 yrs	25%
65+ yrs	13%

* Represents passengers flying International directly to Wellington Airport (excludes visitors connecting domestically via Auckland/Christchurch)

» AIRLINES & DESTINATIONS



In November 2019, the airport welcomed the arrival of the Singapore Airlines' A350-900 to Wellington. In response to increasing demand for services to and from Wellington, the airline boosted the number of flights on the Wellington-Singapore route via Melbourne from four to five times weekly from 1 January 2020. Jetstar also increased its flights to Queenstown from three days a week to daily from the end of October which is great news for the Wellington region.

25

Destinations directly served

9

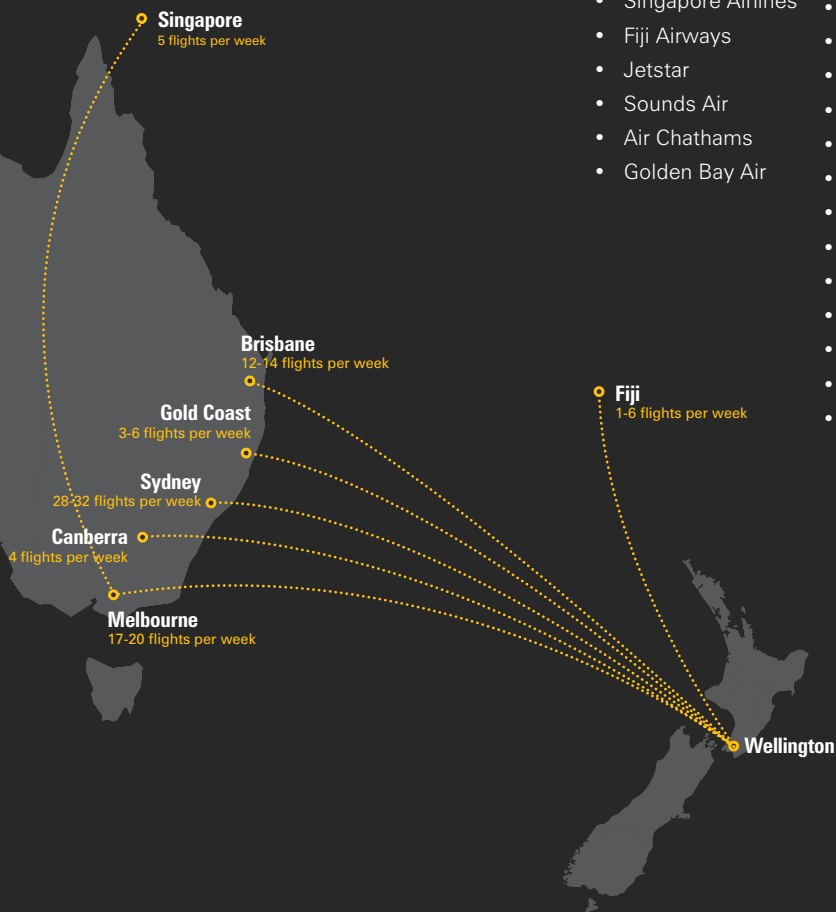
Airlines

- AirNZ
- Qantas
- Virgin
- Singapore Airlines
- Fiji Airways
- Jetstar
- Sounds Air
- Air Chathams
- Golden Bay Air

20

Domestic destinations

- Auckland
- Hamilton
- Tauranga
- Rotorua
- Taupo
- Gisborne
- Napier
- New Plymouth
- Palmerston North
- Picton
- Blenheim
- Nelson
- Takaka
- Westport
- Christchurch
- Timaru
- Dunedin
- Queenstown
- Invercargill
- Chatham Islands



» AIRPORT OPERATIONS



Integrated Operations



The operations team is responsible for the proactive day to day running of the airport. To ensure the airport runs efficiently and safely, 12 Integrated Operations Controllers work closely with airline and security partners in our Integrated Operations Centre (IOC). The IOC team is supported by six Customer Experience Agents and 60 Ambassadors who take care of passengers and visitors as they pass through the terminal. A team of 10 dedicated airfield specialists ensure the runway and taxiways are clean and able to facilitate the 230 flight movements we have each day.



Emergency Services



Our Airport Fire Service (AFS) is available 24 hours' a day, 365 days' a year. 27 AFS staff operate four major foam appliances and two rescue vessels along with other support vehicles from a fire station located at the airport. The team provides emergency response to medical, fire & other emergency incidents along with emergency prevention and preparedness, spill clean-up, wildlife management and community education.

» AIRPORT FACILITIES



Domestic terminal upgrade completed in 2019.



30 stands in total for aircraft parking from Code E to Code B with international and domestic swing capability.



Single runway 2000m long by 45m wide.



Runway surface is grooved for its full length, aiding surface water to flow off and improve friction for aircraft wheel braking capable of supporting a 350 ton aircraft.



Nine fixed runway sensors providing real-time information on surface conditions to enable pilots to more accurately calculate an aircraft's landing or takeoff performance.



Main terminal includes 11 retailers and 15 food and beverage outlets.



Largest aircraft with regular passenger service is a A350-900.



Runway designators 16 and 34 relate to compass bearings, i.e. 160 degrees and 340 degrees.



Grass around the runway is special Avonex endophyte grass, which deters birds and helps prevent any wildlife incidents with aircraft.



The runway has a special heavy duty pavement, capable of supporting a 350 ton aircraft.



Airport curfew operates from 0100hrs to 0600hrs.



Runway capacity average 30 aircraft movements per hour.



The highest number of aircraft movements was 135,700 in 1997, aircraft movements in 2019 were 84,092.

» QUICK FACTS



Transport



- **Wellington Airport is 6km away from Wellington CBD**, making it easily accessible by public buses, shuttles, taxis and personal cars, motorcycles and bicycles.
- **3289 public car park spaces.**
- **15 rental car/camper-van operators and facilities for tour buses.**
- **Airport Flyer bus** – express service from within the airport campus to the Hutt Valley, through Wellington CBD every 20 minutes.



Technology

- **Free wireless internet access for travellers and visitors** – on average 10,000 daily users.
- **Truly diverse high-speed fibre connections**, including 1 microwave link – provides greater resilience in the event of a major disaster.
- **E-Gates at international departures and arrivals** – 20 seconds to scan passport and check for facial recognition.
- **CUTE (Common Use Terminal Equipment) technology** – common use platform for airlines to use for check-in and boarding control.
- **Videowall made up of 24 modular 55" high definition video wall panels**, displaying all operational aspects of the airport.
- **Automated bag drop units**, using biometrics to improve check in accuracy and reduce queues.
- **Automated aerobridge docking system**, eliminating possible user error and speeding up the arrivals process.



» SUSTAINABILITY

At Wellington Airport, we're committed to putting our community and the protection of our environment and climate change at the front and centre of our decision making. By 2030, we aim to reduce our operational carbon emissions, waste to landfill and electricity use by 30%.

Achieving these targets will require us to adopt energy efficient and sustainable construction into our projects.

Actions underway

CO₂ emissions/energy

To reduce future energy use and improve our environmental footprint we are:

- Optimising the operational efficiency of our buildings and building systems
- Installing LED lighting throughout the airport
- Replacing petrol or diesel vehicles with electric alternatives

Circular economy

To ensure resources are in use for as long as possible we have introduced:

- A Resource Recovery Centre – to enable sorting and recycling of waste
- A reusable coffee cup scheme
- Partnerships with our food and beverage operators to eliminate single use plastics
- A compost trial for The Better Good to locally compost packaging and coffee cups

Our community and environment

To help regenerate the Miramar Peninsula we have partnered with:

- Trees That Count – planting over 5,500 native trees to improve the area for recreation and absorb some carbon from the atmosphere
- Predator Free Miramar – installing 150 traps and bait stations around the perimeter of the airport with the aim of making Wellington Airport the first predator free airport in the world.





Our Workforce

1500

Staff across Airport campus

Around 1,500 staff work on the Wellington Airport campus across a variety of aviation roles and companies.

128

Wellington Airport employees

Wellington Airport itself employs around 128 people directly which includes operational staff and qualified firefighters.



Awards

We're proud of Wellington Airport and our achievements:

- **Airport of the Year**, New Zealand Airports Association 2019
- **Airport of the Year**, New Zealand Airports Association 2018
- **Community Engagement Award**, New Zealand Airports Association 2017
- **Airline/Airport Collaboration Award**, New Zealand Airports Association 2017
- **Major Airport of the Year**, New Zealand Airports Association, 2016
- **Spruce Goose**, Silver Award, New Zealand Commercial Project Awards, 2015
- **Safety Innovation Award**, Finalist, Site Safe Construction H&S Awards, 2015
- **Workplace Safety Award**, Winner, Wellington Gold Awards, 2013
- **Aviation Safety Award**, continued commitment towards creating a safer apron, ExxonMobil Aviation
- **Major Airport of the Year**, New Zealand Airports Association 2011
- The Rock, **Inside World Festival of Interiors Transport Award**, 2011
- The Rock, **Commercial Architecture Award**, New Zealand Institute of Architects Wellington Architecture Awards, 2011
- The Rock, **Spatial Design Purple Pin Supreme Award**, Designers Institute of New Zealand Best Awards, 2011
- The Rock, **Airport Project of the Year**, New Zealand Airports Association Awards, 2011
- The Rock, **Excellence in Steel Construction Award**, Steel Construction New Zealand Awards, 2011
- The Rock, **Merit Award**, New Zealand Property Council Awards, 2011

» COMMUNITY SUPPORT

Every year the Airport is proud to play a supporting role in the region's events and community endeavours.

- World of WearableArt
- Wellington Airport Regional Community Awards
- Makara Peak Mountain Bike Park
- CubaDupa
- Life Flight Trust
- Wellington on a Plate
- New Zealand Festival of the Arts
- New Zealand Fringe Festival
- Marine Education Centre
- Second Unit
- Surf Life Saving Clubs
- Victoria University Tourism Scholarship

"It's amazing to have our growth as an organisation recognised with this award. It represents the work of our team of incredible staff, volunteers and all the rainbow young people in Wellington who are striving for inclusion in their schools."

Tabby Besley

Managing Director InsideOUT



